

---

## Job Advertisement – Chief of Client Services

---

Are you ready to apply your knowledge and training to help vulnerable adults and children reach their potential?  
Do you want to inspire a team of committed human services workers and help them be the best they can be?  
Do you have the interest and insight and passion necessary to develop services that meet emerging needs across Canada?  
Are you up for the challenge of setting your own course in a brand new role?

WJS Canada has experienced significant growth over the past ten years and is looking to hire a Chief of Client Services to leverage this strong foundational work to further enhance and expand services in urban and remote communities in British Columbia, Alberta and Northern Ontario. This is one of two new senior management roles being created to complement a team of skilled, experienced finance, HR and policy leaders already in place. This role will have responsibilities which span across all service streams in all communities.

The Chief of Client Services will work closely with the Chief Executive Officer and the National Management Team to ensure that WJS assumes a leadership role in service excellence to enhance the quality of client care and employee satisfaction.

The **ideal candidate** will have a master's or bachelor's in Human Services and a minimum of 5 years experience in a senior leadership role with a demonstrated ability to develop and enhance strong clinical services to marginalized populations. Excellent collaborative, organizational and communications skills are a must. As are a strong understanding of child welfare practices, culturally based services to aboriginal children and families, youth justice and services to persons with developmental disabilities. The position requires sound computer skills and the ability to work flexible hours. Travel will be required. This position can be based in Edmonton, Alberta or Maple Ridge BC. A criminal record check is also required.

This is a unique opportunity for an experienced professional who desires to make a difference and thrives on being the first to develop and set the direction of a new and integral role.

WJS Canada is a national human services company that works hand in hand to strengthen people and communities through outstanding programs to individuals in service, funding agencies and community partners.

### Work With WJS

- Inspiring, challenging and rewarding work where you will make a difference each and every day.
- Appreciative teams, appreciative clients, organizational recognition and rewards.
- Comprehensive benefit plan and competitive salary.

*\*\*\* Prior to confirmation of employment all applicants must provide a current (dated within 3 months of hire date) Criminal Record Check. These checks can take up to 6 weeks to obtain, please ensure you prepare accordingly.*

**Deadline for applications is June 27, 2017, or until a suitable candidate is found.**

Please apply with a resume and covering letter (outline education, experience and references).

**E-mail: [bchr@wjscanada.com](mailto:bchr@wjscanada.com)**

*WJS is an equal opportunity employer. Only suitable candidates will be contacted. No telephone calls please.*

**Complete details can be found at <https://wjscanada.com>**

---